the children's house

Parent Partnership Policy

The children's house is committed to planning and managing the nursery in real partnership with parents/carers based on an understanding that nursery life can compliment home life. Parents will be fully informed about the operation of the nursery and positively encouraged as contributors.

It is our aim to develop a relationship which is mutually honest, open and supportive.

The children's house aims to develop a partnership with parents/carers through continuing discussion between parents and staff. The nursery will offer parents a variety of ways to support and be involved in the nursery's operation. We recognise that parents have different skills and different amounts of time to offer the nursery.

Parents are welcome to call into the nursery at any time during the hours of opening to observe or exchange information about their children with staff. Appointments can be made for more formal discussions at a mutually convenient time for parents and staff.

The partnership with parents will be formed at the point of registration. The needs of the parent will be discussed together with how the nursery can strive to meet those needs.

Our vision, information on childcare and education and policies and procedures will be made available to parents. The children's house prides itself on a comprehensive range of resources for parents, staff and children and will strive to find any other sought after information. This is available through:

- Noticeboards
- Newsletters
- Annual Review
- Literature rack
- Website
- Emails
- Mailshots
- Open Days
- Parents Evenings
- Informal discussion with staff

Policies including behaviour, health and safety, special needs along with contracts and financial arrangements will be provided for parents at the time of registration. Wherever possible the nursery will aim to provide written materials for non English speaking families in the parents first language.

Parents/carers are welcome to view their child's assessment records by prior agreement with the child's Keyworker. If there is any information in the records pertaining to children, whose parents/carers have not given consent for photographs or information about their children to be publicly shared, the Keyworker will delete all names before giving the records over.