

the children's house

Station Rd, Stallingborough North East Lincolnshire DN41 8AJ. Tel 01472 886000

www.thechildrenshouse.org.uk

8 June 2020

Dear Parents and Carers,

Reopening Date

We are pleased to confirm that The Children's House will reopen to families on **Wednesday 1 July**, and we are looking forward to welcoming our children, parents and carers back.

If you have not already confirmed that your child will be attending nursery from 1 July, please confirm this by Friday 12 June to enable us to plan staffing

Fees

We are sending our heartfelt thanks to our parents and carers for the ongoing support that they have given us during the last few weeks. You will know that unlike many nurseries, we took the decision not to apply any fees or retainers whilst we were closed because we understood that families were finding themselves in exceptional circumstances with their employment.

Thankfully, unlike some of our colleagues in early years, we have been able to reopen. Therefore, in order to support our sustainability and in line with the terms and conditions of our contracts, we do request a notice period in the following circumstances:

For those families terminating a place – invoices will be issued for one months' notice

For those families postponing return after 1 July - invoices will be issued for one months' fees. This will enable us to hold your child/children's place open ready for a return later on in the year. Please do stay in touch with us about your return dates.

Protective measures we are taking in light of coronavirus (COVID-19)

First and foremost, it goes without saying that the safety of your child and of our staff is our top priority. We are working hard, following the latest [government guidance](#), to develop and implement a number of new ways of operating. This will allow us to open as safely as possible, focusing on measures that will help limit the risk of coronavirus transmitting within our setting.

We have developed our 'Seven Steps to Safety' plan which can be found on our website at www.thechildrenshouse.org.uk/parents/reopening We are also currently working on an operational plan which will be available shortly. You can also read some of our thoughts on health and safety measures on our blog at <https://thechildrenshousestallingborough.blogspot.com/>

Communications

We will continue to communicate with parent/carers by email. We are aware that these emails sometimes go into junk folders of email accounts. We will also post these letters on our Facebook page at www.facebook.com/thechildrenshousestallingborough and add them to our website, so please do check www.thechildrenshouse.org.uk/parents/reopening

Thanks, as ever for your continued support. We look forward to seeing you again soon,

Yours faithfully

Theresa Ellerby
Director

Sylvia Tiffney MBE
Director